

The best solution for your health adapted to your needs



902 499 350

CALL CENTRE:  
INTEGRALIA FOUNDATION

Our Contact Centre can provide you with all kinds of information. It is the only telephone call centre exclusively staffed by disabled people.

Now is the time that you most need to be able to obtain the care that you want, selecting the doctor you wish to treat you

## MAIN ADVANTAGES

**We offer 100% coverage.**

100% care in associated centres.

100% **refund** for specialists and hospitals of your own choice, except for odontology.

**Up to 75 years.**

## WITHOUT LIMITS, WITHOUT COMPLICATIONS

With DKV Residentes you will obtain the best solution for your health adapted to your needs. Without limits, without complications so you can enjoy the things that really matter.

## COVERAGE

**Primary care, specialists and diagnostic aids, hospitalisation and surgery.**

**100% refund for specialists and hospitals of your own choice.**

**Odontology.** 80% refund for dentists of your choice and 100% for associated dentists, with a limit of 3.000 EUR per year.

**Psychology.** 15 sessions per year. Own means without a contribution. For non associated doctor or centre, 100 % refund with a limit of 25 EUR per session.

**Complementary services adapted to your needs:**

**Additional curing aids** (insoles, contact lenses, spectacle-lenses and frames, hearing aids...), with a limit of 1.800 EUR per year.

**Homeopathy** up to a limit of 50 EUR per consultation, unlimited number of consultations.

**Acupuncture, phytotherapy and chiromassage** (with a limit of 50 EUR per consultation or session and a maximum of 30 sessions per year).

**Medication up to 300 EUR per year.**

**World Wide Travel Assistance.**

## DKV SERVICES

**24 - hour care.**

**DKV Paediatric Medical line.** 24 hour special telephone service to better attend to the needs of the little ones.

**DKV Medical Line.** A professional doctor you can trust available 24 hours a day.

**Refractive Laser Surgery:** myopia, hypermetropia and astigmatism. Save up to 40% by being a client of DKV Seguros.

**Assisted Reproduction.** Approximate saving of 20% on a private client's rates.

**Second Medical Opinion.** Free service to consult the leading experts with international prestige about a serious illness.

**Giving Up Smoking.** A new service offering medical and psycho-therapeutical sessions at reduced rates to help you to give up smoking using the latest scientific developments available.

# The insurance that takes care of your quality of life

With DKV Residentes we wish to offer you all the services possible that will improve your quality of life.

DKV Residentes is not merely an insurance policy, it is a way of understanding health.



Telephone or internet medical consultation services to advise you and settle your doubts related to symptoms, health problems and medicines.

902 499 799

DKV MEDICAL LINE  
DKV PAEDIATRIC MEDICAL LINE  
PREGNANCY MEDICAL LINE  
WOMEN'S MEDICAL LINE

24 hour service

902 310 005

NUTRITIONAL MEDICAL LINE

From 9 am to 7 pm except holidays

902 499 750

DKV TROPICAL MEDICAL LINE

From 9 am to 6 pm except holidays

902 499 150

SEGUNDA MEDICAL OPINION  
SEGUNDA OPINION-BIOETHICS

From 8 am to 10 pm except holidays

[www.dkvseguros.com](http://www.dkvseguros.com)

DKV VIRTUAL DOCTOR · DKV VIRTUAL PAEDIATRICIAN  
DICTIONARY OF MEDICINES · WEB FOR GIVING UP SMOKING

[medicinatropical@dkvseguros.com](mailto:medicinatropical@dkvseguros.com)

TROPICAL DOCTOR VIA INTERNET

902 499 350 | [www.dkvseguros.com](http://www.dkvseguros.com)

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We promote healthy living habits and **prevention** by offering quality health care, transmitting **optimism**, dynamism, energy, **what is important today**, looking forward...

DKV EUROPEAN LEADER IN HEALTH INSURANCE

DKV has set up the **Clear Language programme** whose aim is to use clear and transparent language in the documentation available from the company. This insurance policy has been carefully scrutinised by a Consumers' Association in order to fulfil this objective.



**Intermón Oxfam**

With Intermón Oxfam, because the world can improve.

One of the commitments of DKV Seguros to society has been the collaboration with this organisation that acts in the Third World since 1998. Our small grain of sand towards a better, higher quality world.



This leaflet has been produced using recycled paper. DKV collaborates in the conservation of the environment, one of the leading factors in the maintenance of public health.

**DKV RESIDENTES**

I like to feel at home

**DKV**



Compañía del Grupo Asegurador **ERGO**.

*¡Vive la Salud!*